

Impartiality Statement

CEREIV understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest and ensures the objectivity of its management system certification activities. The organization ensures that none of its assignment will cause any conflict of interests which would hamper the impartial business practices of CEREIV. CEREIV has identified the following prohibitive, restrictive measures to ensure the impartiality: -

- CEREIV doesn't not certify another certification body for its management system certification activities
- CEREIV and any part of CEREIV doesn't not offer or provide management system consultancy
- CEREIV and any part of CEREIV doesn't not offer or provide internal audits to its certified clients
- CEREIV doesn't certify a management system on which a client has received management system consultancy or internal audits, where the relationship between the consultancy organization and CEREIV poses an unacceptable threat to the impartiality of the CEREIV at least within two years following the end of the management system consultancy
- CEREIV doesn't outsource audits to a management system consultancy organization, as this poses an unacceptable threat to the impartiality. This does not apply to individuals contracted as auditors.
- CEREIV' activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.
- CEREIV takes action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster or less expensive if CEREIV is used.
- CEREIV also doesn't state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization is used.
- CEREIV does not use personnel to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years.
- CEREIV takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations that come to CEREIV notice. The actions may include putting the information on CEREIV website, warning such persons, bodies or organizations involved, informing accreditation body, initiating legal actions etc.
- CEREIV personnel, either internal or external, or committees, who could influence the certification activities, act impartially and don't not allow commercial, financial or other pressures to compromise impartiality. CEREIV has signed an agreement with each personnel to this effect.
- CEREIV collect client feedback regularly to monitor the conduct of CEREIV personnel.
- CEREIV requires each personnel, internal and external, to reveal any situation known to them that may present them or CEREIV with a conflict of interests as per agreement.
- CEREIV will not certify clients for whom internal information security reviews\audits are performed by its information systems audit team for a period of two years starting from the issue of information system audit report to clients.